

Shipping Policy

Processing Times

All our jewellery pieces are handmade with care. Orders are typically processed within 1 – 3 business days. You'll receive a confirmation email once your order is dispatched.

Delivery Times

- **Standard Shipping (Australia):** 3 – 7 business days
- **Express Shipping (Australia):** 1 – 3 business days
- **International Shipping:** 7 – 21 business days (subject to customs clearance)

Shipping Costs

Shipping fees are calculated at checkout based on your location and delivery method. Free shipping may apply to orders over a set amount (e.g. \$100 AUD – optional).

Tracking

All orders include tracking. A tracking number will be provided via email once your order has been shipped.

Lost or Delayed Parcels

If your parcel hasn't arrived within the estimated timeframe, please contact us. We will do our best to assist you, but we are not responsible for delays caused by postal services or customs.